purchase from the Authorised Local Chemist on individual prescription and supplied to the beneficiaries. In case of emergencies, authority slips are issued to the beneficiaries to enable them to directly procure medicines from the Authorised Local Chemist.

(b) and (c) In view of (a) above, the questions do not arise,

Working of CGHS Dispensaries

9. SHRI YADLAPATI VENKAT RAO: Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether working of CGHS dispensaries are not to the satisfaction of the patients;

(b) if so, the details of analysis made in this regard; and

(c) any alternative proposals for CGHS beneficiaries to avail of assistance of local doctors and chemists ?

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI A. RAJA): (a) and (b) No, Sir. In general, the services provided in CGHS dispensaries are up to the satisfaction of the beneficiaries.

Out of 19,48,026 CGHS beneficiaries in Delhi, only 89 complaints have been received during the year 2001, which amounts to 0.0045% of the beneficiaries and this figure is very low.

In the case of CGHS covered cities outside Delhi, 87 complaints were received during the year 2001 out of approximately 23.50 lakhs beneficiaries which amounts to 0.003 per cent of the beneficiaries and this figure is also very low.

(c) No, Sir.

Services of Gynaecologists in Rural PHCs

10. DR. DASARI NARAYANA RAO : Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state :

(a) whether Government are aware that most of the PHCs in rural areas are manned by male doctors which deters the rural women to disclose their serious diseases in public before the physician;

(b) if so, whether Government propose to provide the services of female Gynaecologists in the rural primary health centres or ensure that PHCs are visited